



Booking Terms & Conditions

Cancellation of Course Booking

1. We offer a 10 day cooling off period, from receipt of payment.
2. More than 16 weeks prior to the course will incur 25% of full course fee.
3. Between 4 and 16 weeks prior to course will incur 50% of full course fee.
4. Less than 4 weeks prior to course will incur 100% of full course fee.
5. In the event of the course being cancelled by SCNLH, a full refund of your course fee will be made. Please note that we are unable to cover any other expenditure you may have incurred (eg travel arrangements).

Deferment (Once Only)

1. Deferment within 10 days of receipt of payment for the course incurs no fee.
2. More than 16 weeks prior to course will incur 10% of full course fee.
3. Between 4 and 16 weeks prior to course will incur 25% of full course fee.
4. Less than 4 weeks prior to course will incur 50% of full course fee.
5. In the event of the course being deferred by SCNLH, an alternative date for the course will be offered.

Non Attendance

1. Deferment - requires an additional 75% of full course fee to guarantee transfer to a future course.
2. Cancellation - incurs 100% of full course fee to cover venue and delegate costs.

By booking on this course I understand that this training is for the purpose of personal and/or professional development. Completion and certification in this training will be for the stated programme only and does not imply certification in anything else.

I have agreed to participate in this training through my own free will and accept complete responsibility for my wellbeing at all times. I understand that the training is not a substitute for recognised medical treatment, and I acknowledge that I am physically and psychologically fit to participate in the training. Any delegate acting under the influence of drugs or alcohol will be withdrawn from the training without any financial refund.

Please note that SCNLH, their employees and other course participants shall have no liability for negligence or in contract for the results of any portion of the training in which I voluntarily participate.

All written, presented and other material included as part of the training are the sole property of Joanna Taylor and SCNLH, and are protected by the intellectual property rights and may not be used without obtaining prior written permission. As a participant, I agree not to audio/video tape this workshop or any part thereof.

This does not exclude my statutory rights or my rights under the Consumer Protection Act 1987. If this agreement does not accurately reflect my situation I will notify Joanna Taylor before participating in the training.